

## QUALITY POLICY STATEMENT

**LSN Diffusion Ltd** is a manufacturer of high alloy atomized nickel, cobalt and iron based powders and high temperature brazing accessories. The business is committed to achieving and maintaining high standards and aim to meet or exceed all customer requirements. The requirements of this management system shall be considered mandatory on all employees.

Top Management recognise their responsibilities for managing quality within the Company's activities and have ensured establishment of a Quality Management System which complies with the requirements of BS EN ISO 9001:2015 to achieve this.

### THE KEY PRINCIPLES OF LSN DIFFUSION LTD ARE:

**Customer focus** - We treat our customers (internal & external) how we would like to be treated and target free exchange of information.

**Leadership** - As a management team we set an example by maintaining the highest standards of integrity and honesty that is expected of all our employees.

**Engagement of people** - We give opportunity to all our employees to contribute to the success of the company, and ensure appropriate training is given to all.

**Process approach** - We understand and manage interrelated processes to ensure the effectiveness and efficiency of the system which uses the Plan, Do, Check, Act process.

**Improvement** - We don't just settle for mediocrity and always strive to improve the service we provide.

**Evidence Decision Making** - We base decisions on evidence to ensure the correct decisions are made.

**Relationship Management** - We treat our suppliers how we would like them to treat us.

**Financial Management** - We ensure we are generating profits to maintain financial stability and business growth by reinvestment.

It is our intent to ensure our quality management system, policy and processes are appropriate to the context and strategy of our organisation. The business will continually improve the effectiveness and implementation of the Quality Management System and satisfy all applicable requirements relevant to the business. It is recognised that quality is the responsibility of all employees. Line management is empowered with ensuring the clear communication and understanding of the management system among all their team/s.

### ALL MANAGERS SHALL:

1. Resource and plan the quality policy and quality management system implementation
2. Ensure that quality management system requirements are reviewed regularly and are easily available to all persons who may need access to it
3. Monitor, measure, and review performance so as to learn from experience and to ensure continued improvement
4. Ensure that, through training, coaching and advice, all employees are competent to undertake their duties

The management shall review the Quality Policy for appropriateness and effectiveness during the management reviews.

Signed:

A handwritten signature in black ink, appearing to read 'Philip Allnatt', written over a light grey background.

Philip Allnatt  
Position: Managing Director  
Dated: 14/02/2017



## ENVIRONMENTAL POLICY STATEMENT

**LSN Diffusion Ltd** is a manufacturer of high alloy atomized nickel, cobalt and iron based powders and high temperature brazing accessories. The business is committed to supplying products in a manner that is beneficial to the environment

Top Management recognise their responsibilities for managing environmental issues within the Company's activities and have ensured the establishment of a Environmental Management System which complies with the requirements of BS EN ISO 14001:2015 to achieve this.

It is our intent to ensure our Environmental Management System, policy and processes are appropriate to the context and strategy of our organisation. The business will continually improve the effectiveness and implementation of the

Environmental Management System and satisfy all applicable requirements. It is recognised that environmental management is the responsibility of all employees. Line Management are empowered with ensuring the clear communication and understanding of the management system among all their team/s.

LSN Diffusion Ltd's Policy is to contribute to sustainable practices to the best extent possible while having regard to our customers, stakeholders, technical ability and economic considerations by allocating resources necessary to achieve this vision.

### IN PARTICULAR WE WILL:

- Assess the environmental impact of our operations
- Comply with all applicable legislation, regulation and industry codes of practice
- Promote the use of sustainable materials and methods where applicable
- Reduce the use of natural resources and energy
- Protect the environment by control of emissions and preventing pollution and nuisance
- Manage the production, re-use, recycling and disposal of waste
- Continually improve our Environmental Management System

LSN Diffusion will monitor and deliver this by setting objectives and targets and by measuring and communicating performance, communicating this policy to all employees, suppliers and subcontractors and raising awareness of environmental issues through training.

This policy is given effect through the implementation and continual improvement of our Environmental Management System.

The management shall review the Environmental Policy for appropriateness and effectiveness during the management reviews.

*Signed:*

A handwritten signature in black ink, appearing to read 'Philip Allnatt', written over a light grey background.

Philip Allnatt  
Position: Managing Director  
Dated: 09/03/2017



## HEALTH & SAFETY POLICY STATEMENT

**LSN Diffusion Ltd** is committed to pursuing excellence in everything it does and this includes the management of health and safety.

THE COMPANY RECOGNISES HEALTH AND SAFETY AS AN INTEGRAL PART OF BUSINESS ACTIVITIES AND A PRIME RESPONSIBILITY OF SENIOR MANAGEMENT. IT IS OUR PRIORITY TO:

- Respect the health and safety of our employees, customers, suppliers, partners & neighbours.
- Comply with all applicable health and safety laws and regulations.

To achieve this we commit to continuously improving our health & safety management systems and safety programmes.

### LSN DIFFUSION IS DEDICATED TO:

- Identify hazards arising from our work activities and environment
- Assess & control the risks arising from those hazards.
- Set and monitor health & safety objectives and improve employees health & safety.
- Communicate the H&S Policy and objectives to all employees.
- Consult with employees on matters affecting their health & safety.
- Provide & maintain safe plant & equipment.
- Maintain safe & healthy working conditions.
- Ensure all employees have adequate training and are competent to do their tasks.
- Provide information, instruction & supervision for all employees.
- Ensure safe handling and use of substances.
- Reduce the risk of accidents and work-related ill health.
- Encourage the reporting of incidents & near misses.
- Motivate employees to contribute towards a better & safer working environment.
- Provide adequate and appropriate resources to implement the policy.
- Review & revise the Health & Safety Policy annually.
- Zero Tolerance of Drugs and Alcohol abuse in the Work Place.

I and all members of the Board are committed to this Policy and to the implementation and maintenance of the highest standards of health, safety and welfare across the Company. We expect every employee of the Company to share this commitment and to work together to achieve it.

*Signed:*

A handwritten signature in black ink, appearing to read 'N J Allnatt', written over a light grey circular pattern.

N J Allnatt  
Managing Director

